

## OFFICE POLICY

Dear Client,

In order to serve you better and ensure that there is no misunderstanding about the nature of the practice, the pricing policy and other details, please read the following:

<b>Regular Patient</b>	<b>Treatment</b>	<b>Single Test Prices</b>
First Consultation (Inclusive of case history taking and nutritional counselling, etc)	\$130	
Subsequent Consultation (all)	\$65	
3 <sup>rd</sup> Consultation	\$38	
Every Additional 15 mins block	\$28	
1st Iridology Work Up	\$130	
2nd & 3 <sup>rd</sup> Iridology Work Up	\$90/\$70	
First Iridology Consultation	\$65	
Subsequent Iridology Consultation	\$38 - \$65	
First Spinal Manipulative Treatment	\$90	
Subsequent Manipulative Treatment	\$70	
Thermo Spinal Scan	\$130	
Allergy, Infection & Chemical Toxicity Testing	\$65 - \$130	\$180
Bio-Reasonance Therapy	\$90 - \$185	
Darkfield Microscopy	\$120 - \$140	\$185
DFM	\$80 - \$100	\$130
VLA	\$55	\$70
Heart Rate	\$75	\$100
Dental Test	\$55	\$70
Hair Analysis	\$220	\$250
Urinary Indican Testing	\$28	\$38
Urinary Heavy Metal Test	\$28	\$38
Free Radical Testing	\$38	\$55
Acupuncture	\$55 - \$90	
Cranio-sacral Therapy	\$140 (1/2 hour)	
Psychotherapy	\$220 (1 hour)	
Lymphatic Drainage	\$130 (1 hour)	
Deep Tissue: 1 hour	\$130	
Every Additional: ½ hour block	\$65	
Jabat Urat (1/2 hour)	\$110	
Bowen Therapy	\$130	
Medication (Herbals, Vitamins, Minerals)	\$70 - \$250	

## TYPICAL FIRST TIME CHARGES

### CLIENT A (Child)

Consultation	\$ 65
Nutritional Counselling	\$ 65
Allergy Test	\$130
Medication	\$150
Total Fee	<b>\$410</b>

### CLIENT B (Child/Complex Case)

Consultation	\$ 65
Nutritional Counselling	\$ 65
Allergy Test	\$130
Hair Analysis	\$200
Medication	\$200
Total Fee	<b>\$660</b>

### CLIENT C (Adult)

Consultation	\$ 65
Nutritional Counselling	\$ 65
Allergy Test	\$130
Medication	\$200
Total Fee	<b>\$460</b>

### CLIENT D (Adult/Complex Case)

Consultation	\$ 65
Nutritional Counselling	\$ 65
Allergy Test	\$130
DFM	\$100
Dental Test	\$ 55
VLA	\$ 55
Medication	\$250
Total Fee	<b>\$720</b>

### CLIENT E (Only Pain)

Manipulative Treatment	<b>\$ 90</b>
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Please note that the appropriate treatment will be suggested. Should you **NOT WANT** some of the treatment suggested, it is **YOUR RESPONSIBILITY** to inform the attending Naturopath.

The CENTRE has a general policy of not accepting clients who are outside the scope of the practice. Generally most cases taken in have a high success rate in maintaining a good health status, however, success cannot be guaranteed in individual cases.

Generally CIGNA AND BUPA accept these insurance claims for treatment provided by the CENTRE. However, it is your responsibility to check with your respective Insurance Company with regards to claims.

### CHANGING APPOINTMENTS & CANCELLATION FEES:

Please call the clinic at least **ONE DAY BEFORE** if you are unable to make it for the appointment already made. However,

- if forgotten or “no show” – the total fee will be charged;
- if you advertently turn up late for the appointment and we are unable to give you our full attention before the next client’s appointment, you will be charged the full fee or the total cancellation fee – so that we can see the next client punctually.

We accept payment via VISA, MASTER, AMEX, DINERS AND NETS.

Note: Opening Hours: Monday to Friday (10.00am – 7.00pm)  
Alternate Saturday (10.00am – 1.00pm)

I have read the above and understand all the points. I authorize the therapist to carry out the appropriate treatment.

\_\_\_\_\_  
NAME OF PATIENT

Date: \_\_\_\_\_

\_\_\_\_\_  
Signature of Patient/Parent/Guardian